

# CyberBahn ERP Solutions SAP - LMS/SuccessFactors Offering

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CyberBahn ERP Solutions (CES) specializes in enterprise resource planning (ERP) consulting for organizations across the globe.

We implement and provide SAP - SuccessFactors services and all related change management to ensure our customers realize the full benefits of their implementation.

We serve as a trusted partner and we apply our proven methodology to all areas of our customers' organization, infrastruc ture, management and technology.

#### **Our Differentiators**

- A philosophy committed to Industry best practices, tools and methodology to ensure a successful outcome
- Expert consultants with strong technical business backgrounds and expertise in major SAP domains
- We are boutique firm offering quality service and budget friendly solutions to our customers
- We offer a phased approach to implementation and can provide you with quick wins

### **Our Services**

### **SAP LMS, SuccessFactors Contract Staffing**

CyberBahn offers experienced SAP consultants on a contract basis to meet immediate need for skilled talent. Our consultants are experts in the industry and can augment your internal team very quickly.

### **Contract-to-Hire Staffing Services**

CyberBahn provides experienced SAP LMS and SuccessFactors consultants on a contract basis while clients consider each placement's long-term fit within the organization. CyberBahn can provide outsourcing for the entire recruiting process for a SAP implementation – from technical resources to project managers and subject matter experts.

### **Staff Augmentation Services**

Highly skilled SAP LMS and SuccessFactors resources are in high demand and can be difficult to find. Through our network of consultants, we provide highly qualified technical project management resources with a wide variety of skill sets and domains to help augment and support your internal teams and resources. Our staff augmentation services include both functional and technical areas



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### SuccessFactors Learning Management System (LMS) Implementation

SuccessFactors LMS is the "best of breed" software that is used by several thousands of companies across the world. Typical LMS implementations are done by large companies with a lot of IT and HR resources. Smaller organizations should be able to take advantage of this product offering by SAP. For those who have leaner organizations and even leaner budgets, an implementation partner who can streamline the work effort and meet tight budgets is absolutely necessary. CyberBahn is the only partner that can provide high quality, low cost implementations and take full advantage of the functionality the SuccessFactors LMS offers. Our LMS implementations start at \$ 20K. Unlike other low cost providers, CyberBahn does not take shortcuts; our team has experts every bit as strong as the large integrators. Many of our staff members are certified by SAP and have successfully completed several tens of implementations.

## **Our Approach**

CyberBahn's approach is HR department centric. We understand what HR needs in order to make their learning and development successful. We also understand what it takes to maintain and manage the system going forward, and that most organizations cannot afford a large team to assign learning, select content, and complete all the other tasks to take full advantage of the system. We configure the LMS to keep your efforts manageable and focused. We will work with your IT resources and we will make sure their involvement is minimal.

The configuration settings for SAP LMS are extensive. CyberBahn understands the configuration settings of the SAP LMS and your needs and can make recommendations to implement the LMS quickly and effectively. Our experienced functional and technical experts can make recommendations that can fast track the implementation, while providing flexibility in configuration for future needs.

Our team will make the implementation manageable for you - high quality, budget friendly and fast tracked implementations. Several of our experts have implemented the SAP LMS for over 16 years. CyberBahn has access to the people who built the system originally and those who are determining its features now. Our team will consult with them to determine the best ways to implement and manage the system. This will help you in "future proofing" your implementation.

#### **Sustainment**

CyberBahn understands the process for support within SAP. Software, no matter how well designed and coded, has bugs, issues and complications. We can escalate your issues to the right people within SAP to get the issues and difficulties resolved. Our team can put together a manageable, budget friendly plan to have our consultants help you and drive the issues within SAP. We will solve them when we can, and expedite that process with SAP when the need arises. We offer small budget friendly buckets of hours with Service Level Agreements (SLAs) that provide the support for a successful sustainment of operations for your LMS. We will train your staff the best practices of managing the LMS implementation and help you with the process throughout the life of your subscription.

## **Company Contacts**

For more information and a list of industries we service, please visit www.CyberBahnERP.com or contact:

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